

## 11. PROGRESS

**Reduce** crime and make  
Worcestershire a safer place  
in which to live, work and travel.



making  
excellence  
our standard



## 11. PROGRESS

### Reduce crime and make Worcestershire a safer place to live, work and travel.

In our Corporate Plan we said you would know we had made progress because:

- Roads will be safer.
- There will be lower rates of crime, and less fear of crime.

During the past year we have:

- Undertaken and developed an education programme raising awareness in schools about consumer rights. The programme covers child safety initiatives and is aimed at 7-9 and 10-11 year olds including children with special needs.
- Assisted older people to exercise their rights by issuing 8000 'no cold calling' packs – exceeding our target of 5000.
- Worked with Community Safety Partnerships across the County, funding projects aimed at making residents and their property more secure and less likely to suffer as victims of crime. Projects undertaken include Neighbourhood Wardens and diversionary activities for young people.
- Reduced the number of people killed or seriously injured in road accidents by 15% and the numbers sustaining slight injuries by 5% compared to 2002 figures.
- Kept over 97% of the County's 54,000 streetlights working correctly.
- Worked with the Safety Camera Partnership where feedback from before and after speeds surveys show an average reduction of 7%.
- Made access easier to Trading Standards services easier by re-developing and launching a 24/7 self help website. Satisfaction rates from customers using the services have risen to 94%.

Key priorities for next year:

Continue work to reduce road accident casualties across the County, including schemes to reduce pedestrian casualties in Deansway, Worcester and High Street, Pershore.

Continue to work with the Police, Magistrates and neighbouring authorities in support of the Safety Camera Partnership.

Continue to work with our Partners, Districts and the local community in making Worcestershire a safer place to live.

The following table details the Best Value Performance Indicators that are linked to this corporate objective.

**REDUCE crime and make Worcestershire a safer place in which to live, work and travel.**

PI No.	PI Definition	2002/2003			All Counties Average
		Target	Outturn	English National Average	
BV 99ai Up until 2003/04.	Number of road accident casualties per 100,000 population: pedestrians killed/seriously injured.	11.6	12.4	19	11
BV 99aii Up until 2003/04.	Number of road accident casualties per 100,000 population: pedestrians slight injuries.	28	29	69	38
BV 99bi Up until 2003/04.	Number of road accident casualties per 100,000 population: pedal cyclists killed/seriously injured.	3.8	4.1	6	5
BV 99bii Up until 2003/04.	Number of road accident casualties per 100,000 population: pedal cyclists slight injuries.	24	25.3	37	27
BV 99ci Up until 2003/04.	Number of road accident casualties per 100,000 population: two-wheeled motor vehicle users killed/seriously injured.	11.5	12.2	15	15
BV 99cii Up until 2003/04.	Number of road accident casualties per 100,000 population: two-wheeled motor vehicle users slight injuries.	23	24.5	59	33
BV 99di Up until 2003/04.	Number of road accident casualties per 100,000 population: car users killed/seriously injured.	25.4	26.7	33	44
BV 99dii Up until 2003/04.	Number of road accident casualties per 100,000 population: car users slight injuries.	265	282.2	348	341
BV 99ei Up until 2003/04.	Number of road accident casualties per 100,000 population: other vehicle users killed/seriously injured.	3	3.3	5	5
BV 99eii Up until 2003/04.	Number of road accident casualties per 100,000 population: other vehicle users slight injuries.	28	29	47	34

2003/2004		2004/2005	Medium Target 2005/6 2006/7	Commentary	PI No.
Target	Outturn	Target			
11	11	See amended PI.	See amended PI.	Overall trend still within stretch target for LPSA.	BV 99ai Up until 2003/04.
28	36	See amended PI.	See amended PI.	Overall trend still within stretch target for LPSA.	BV 99aii Up until 2003/04.
4	4	See amended PI.	See amended PI.	Overall trend still within stretch target for LPSA. Numbers used to calculate this PI are very low - just one incident can skew the results. Caution has to be exercised when setting targets.	BV 99bi Up until 2003/04.
24.4	17	See amended PI.	See amended PI.	Overall trend still within stretch target for LPSA.	BV 99bii Up until 2003/04.
10.7	11	See amended PI.	See amended PI.	Overall trend still within stretch target for LPSA.	BV 99ci Up until 2003/04.
22.4	26	See amended PI.	See amended PI.	Overall trend still within stretch target for LPSA.	BV 99cii Up until 2003/04.
24.4	29	See amended PI.	See amended PI.	Overall trend still within stretch target for LPSA.	BV 99di Up until 2003/04.
261	259	See amended PI.	See amended PI.	Overall trend still within stretch target for LPSA.	BV 99dii Up until 2003/04.
3	4	See amended PI.	See amended PI.	Overall trend still within stretch target for LPSA.	BV 99ei Up until 2003/04.
28	28	See amended PI.	See amended PI.	Overall trend still within stretch target for LPSA.	BV 99eii Up until 2003/04.

**REDUCE crime and make Worcestershire a safer place in which to live, work and travel.**

PI No.	PI Definition	2002/2003			All Counties Average
		Target	Outturn	English National Average	
BV 99ai Amended for 2004/05.	Road accident casualties (all roads): ALL KILLED/SERIOUSLY INJURED - number of casualties.	N/A	N/A	N/A	N/A
BV 99aii Amended for 2004/05.	Road accident casualties (all roads): ALL KILLED/SERIOUSLY INJURED - % change over the previous year.	N/A	N/A	N/A	N/A
BV 99aiii Amended for 2004/05.	Road accident casualties (all roads): ALL KILLED/SERIOUSLY INJURED - % change over 1994-1998 average.	N/A	N/A	N/A	N/A
BV 99 bi Amended for 2004/05.	Road accident casualties (all roads): CHILDREN KILLED/SERIOUSLY INJURED - number of casualties.	N/A	N/A	N/A	N/A
BV 99 bii Amended for 2004/05.	Road accident casualties (all roads): CHILDREN KILLED/SERIOUSLY INJURED - % change over the previous year.	N/A	N/A	N/A	N/A
BV 99 biii Amended for 2004/05.	Road accident casualties (all roads): CHILDREN KILLED SERIOUSLY INJURED - % change over 1994-1998 average.	N/A	N/A	N/A	N/A
BV 99 ci Amended for 2004/05.	Road accident casualties (all roads): ALL SLIGHT INJURIES - number of casualties.	N/A	N/A	N/A	N/A
BV 99 cii Amended for 2004/05.	Road accident casualties (all roads): ALL SLIGHT INJURIES - % change over the previous year.	N/A	N/A	N/A	N/A
BV 99 ciii Amended for 2004/05.	Road accident casualties (all roads): ALL SLIGHT INJURIES - % change over 1994-1998 average.	N/A	N/A	N/A	N/A

2003/2004		2004/2005	Medium Target 2005/6 2006/7	Commentary	PI No.
Target	Outturn	Target			
N/A	N/A	286	277 268	Road Safety: Change in the way data is reported from number of deaths and serious injuries due to road traffic accidents per 100,000 population to the percentage change in the number of deaths and serious injuries since the previous year. Monitoring using the amended PI commences April 2004.	BV 99ai Amended for 2004/05.
N/A	N/A	3.4%	3.1% 3.2%		BV 99aii Amended for 2004/05.
N/A	N/A	47.8%	49.5% 51.1%		BV 99aiii Amended for 2004/05.
N/A	N/A	21	21 20	Road Safety: Change in the way data is reported from number of deaths and serious injuries due to road traffic accidents per 100,000 population to the percentage change in the number of deaths and serious injuries since the previous year. Monitoring using the amended PI commences April 2004.	BV 99 eii Amended for 2004/05.
N/A	N/A	4.5%	0% 4.8%		BV 99 bii Amended for 2004/05.
N/A	N/A	64.4%	64.4% 66.1%		BV 99 biii Amended for 2004/05.
N/A	N/A	1927	1908 1889		BV 99 ci Amended for 2004/05.
N/A	N/A	1.0%	1.0% 1.0%	Road Safety: Change in the way data is reported from number of deaths and serious injuries due to road traffic accidents per 100,000 population to the percentage change in the number of deaths and serious injuries since the previous year. Monitoring using the amended PI commences April 2004.	BV 99 cij Amended for 2004/05.
N/A	N/A	11.5%	12.4% 13.2%		BV 99 ciii Amended for 2004/05.

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PI No.	PI Definition	2002/2003			All Counties Average
		Target	Outturn	English National Average	
BV 126a	Domestic burglaries per 1000 households.	13	13.8	16	12
BV 127a	Violent offences committed by a stranger per 1000 population.	N/A	1.6	6	4
BV 127b	Violent offences committed in a public place per 1000 population.	N/A	1.8	8	6
BV 127c	Violent offences committed in connection with licensed premises per 1000 population.	N/A	0.5	1	1
BV 127d	Violent offences committed under the influence per 1000 population.	N/A	1.5	3	3
BV 128a	Violent crimes per 1000 population.	13.1	12.27	16	13
BV 166b	Score against a checklist of enforcement best practice for environmental health/trading standards.	70%	100%	83%	84%
BV 174	The number of racial incidents recorded by the authority per 100,000 population.	0	6.82	28	28
BV 175	The percentage of racial incidents that resulted in further action.	100%	100%	86%	79%

2003/2004		2004/2005	Medium Target 2005/6 2006/7	Commentary	PI No.
Target	Outturn	Target			
13.6	13.53	13.1	12.4	Target set by West Mercia Police Authority.	BV 126a
N/A	1.88	N/A	N/A	Target set by West Mercia Police Authority.	BV 127a
N/A	2.06	N/A	N/A	Target set by West Mercia Police Authority.	BV 127b
N/A	0.65	N/A	N/A	Target set by West Mercia Police Authority.	BV 127c
N/A	1.57	N/A	N/A	Target set by West Mercia Police Authority.	BV 127d
12.5	11.93	12.1	11.6	Target set by West Mercia Police Authority.	BV 128a
100%	100%	100%	100% 100%		BV 166b
N/A	6.59	N/A	N/A		BV 174
100%	100%	100%	100% 100%		BV 175