

APPENDIX A

Table of Performance Indicator Achievements, Targets and Comparisons with other County Councils

Performance Indicator	Reference	PAST 2000/2001						PRESENT 2001/02		FUTURE 2002/2007	
		Target for 2000/01	Projected performance	Achievement	County Council Average	League Position (out of 34)	Best Performance Level	Target	Achievement <i>(figures shown in italics are estimates)</i>	Target 2002/03	Target 2006/07
Corporate Health											
Has the authority established a timetable for preparing a community strategy that works towards a long-term sustainable vision for the area?	BV 1	Amended Indicator for 2001/02						Yes	Yes	Amended for 2002/03	
Did the authority adopt a Local Agenda 21 Plan by 31 December 2000?	BV 1 (old)	Yes	Yes	Yes	91%	n/a	n/a	Deleted for 2001/02			
The level of the Commission for Racial Equality's Standard for local government to which the authority conforms.	BV 2	Level 2	Level 1	Level 1	No national data available			Level 2	Level 1	Amended indicator for 2002/03	
The number of complaints to an Ombudsman classified as "maladministration".	BV 5	0	0	0	No national data available			0	1	Deleted for 2002/03	
The percentage turnout for local elections	BV 6	No elections			71%	15	74%	35%	64%(*1)	Next elections 2005 - 35%	
Percentage of invoices which were paid within 30 days	BV 8	95%	92%	92%	84%	3	89%	97.50%	87%	97.5%	97.5%(*2)
Percentage of senior management posts filled by women	BV 11	None set	26.08%	26.10%	23%	12	27%	26.60%	27.45%	Amended indicator (11a) for 2002/03	
Average number of working days/shifts lost to sickness absence per full-time equivalent employee	BV 12	None set	8.25	8.44	9.4	11	8.1	8.4	9.1(*3)	8.5	7.9
Voluntary leavers as a percentage of staff in post	BV 13	None set	9.80%	12.80%	11.5%	20	9.40%	9.90%	12.51%	Deleted for 2002/03	
Early retirements (excluding ill-health retirements) as a percentage of the total workforce	BV 14	None set	0.28%	0.21%	0.30%	10	0.17%	0.28%	0.32%	0.30%	0.25%
Ill-health retirements as a percentage of the total workforce	BV 15	None set	0.41%	0.54%	0.39%	26	0.24%	0.39%	0.30%	0.28%	0.24%

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The percentage of local authority employees declaring that they meet the Disability Discrimination Act 1995 disability definition (a) compared with the percentage of economically active disabled people in the authority area (b).	BV 16	Amended Indicator for 2001/02 (see original below)						1.38%	a) 0.94% b) 1.97%	a) 1.38%	a) 1.97%
Number of staff declaring that they meet the Disability Discrimination Act disability definition as a percentage of the total workforce	BV 16 (old)	None set	1.35%	1.40%	1.60%	18	2.18%	Amended Indicator for 2001/02 (see above)			
The percentage of local authority employees from minority ethnic communities (a) compared with the percentage of economically active minority ethnic community population in the authority area (b).	BV 17	Amended Indicator for 2001/02 (see original below)						1.67%	a) 1.92% b) 1.45%	a) 2.1%	a) 2.5%
Minority ethnic community staff as a percentage of the total workforce	BV 17 (old)	None set	1.65%	1.7%	1.7%	13	2.0%	Amended for 2001/2 (see above)			
The percentage of authority buildings open to the public in which all public areas are suitable for and accessible to disabled people	BV 156	23%	23%	22%	No national data available			25%	23%	28%	30%
The percentage of interactions with the public, by type, which are capable of electronic service delivery and which are being delivered using internet protocols or other paperless methods	BV 157	New Indicator for 2001/2						None set	46%	60%	100%

Notes Regarding Corporate Health Data

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*1 - Achievement for 2001/02 is higher than our target due to the local elections being on the same day as the general election.											
*2 - Local target for 2006/07.											
*3 - The achievement for 2001/02 and the target for 2002/03 have been calculated per full time equivalent employee whereas our previous calculations were per employee. This has led to a rise in the figures.											
New Corporate Health Indicators for 2002/03											
Does the authority have a Community Strategy developed in collaboration with the local strategic partnership, for improving the economic, social and environmental well - being in a way that is sustainable?(BV 1a).											
By when (mm,yr) will a full review of the community strategy be completed? If such a review was scheduled for this year, was it completed on time? (BV 1b)											
Has the authority reported progress towards implementing the community strategy to the wider community this year? If no by when (mm,yr) will this be undertaken? (BV 1c)											
By when (mm,yr) does the authority plan to have such a strategy in place? Are the partnership arrangements in place to support the production of the strategy? (BV 1d)											
The level (if any) of the Equality Standard for Local Government to which the authority conforms (BV 2).											
The percentage of top earners that are women (BV 11a).	BV 11a									45.85%	50%
The percentage of top earners that are from black and minority ethnic communities (BV 11b).	BV 11b									0.39%	1.97%
The energy consumption/m2 of local authority operational property, compared with comparable buildings in the UK as a whole (BV 180a).											
Average lamp circuit wattage compared with average consumption/wattage by local authorities in the UK (BV 180b).											
Education											
Percentage of 3 year olds who have access to a good quality free early years education place in the voluntary, private or maintained sectors	BV 30	None set	15%	48.1%	41%	12	63%	20%	65%	70%	80%
Outturn individual schools budget as a percentage of local schools budget.	BV 31 (amended)	Amended Indicator for 2001/02 (see original below)						85%	83.70%	Deleted for 2002/03	
Individual schools budget as a percentage of local schools budget.	BV 31 (old)	None set	81.30%	81.40%	83%	26	84%	Amended for 2001/02 (see above)			
Spending per head of population on adult education through LEA provided and secured provision	BV 32	£ 0.40	£ 0.40	£ 0.83	£ 3.25	31	£ 4.58	£ 0.40	£ 0.86	Deleted for 2002/03	

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Net Youth Service expenditure (i.e. LEA expenditure only) per head of population in the Youth Service target age range	BV 33	None set	£ 23.52	£ 62.97	£ 61.06	16	£ 71.68	£ 24.04	£ 65.55	£ 25.50	£ 26.00
Percentage of primary schools with 25% or more (and at least 30) of their places unfilled	BV 34a	None set	10%	14%	12.7%	24	9.70%	9.50%	13.5%	10%	7%
Percentage of secondary schools with 25% or more (and at least 30) of their places unfilled	BV 34b	None set	15.8%	14.7%	9.1%	27	4.3%	13%	6.9%	8%	7%
Expenditure per pupil in local authority nursery and primary schools - pupils under 5	BV 36a	£ 2,020.00	£ 2,260.00	£ 2,954.00	£ 2,765.29	11	£ 3,142.00	£ 2,362.00	£ 3,075.00	£ 2,480.00	£ 2,742.00
Expenditure per pupil in local authority primary schools - pupils 5 and over	BV 36b	£ 1,849.00	£ 2,014.00	£ 2,114.00	£ 2,339.70	27	£ 2,483.00	£ 2,105.00	£ 2,200.00	£ 2,210.00	£ 2,444.00
Expenditure per pupil in local authority secondary schools - pupils under 16	BV 36c	£ 2,516.00	£ 2,378.00	£ 2,212.00	£ 2,903.01	33	£ 3,300.00	£ 2,485.00	£ 3,409.00	£ 2,609.00	£ 2,886.00
Expenditure per pupil in local authority secondary schools - pupils 16 and over	BV 36d	£ 3,710.00	£ 3,531.00	£ 2,209.00	£ 4,084.93	33	£ 4,407.00	£ 3,690.00	£ 4,828.00	£ 3,874.00	£ 4,286.00
Average GCSE points score of pupils in schools maintained by the authority completing Year 11	BV 37	None set	4.6	37.6	40	32	42	4.7(*1)	39	Deleted for 2002/03	
Percentage of 15 year old pupils in local authority schools achieving five or more GCSEs at grade A*-C or equivalent.	BV 38	48%	49%	49%	52%	27	55%	50%	50.50%	54%	56%
Percentage of pupils in schools maintained by the Council achieving one or more GCSEs at Grade A*-G or equivalent	BV 39	None set	90.6%	90.6%	96%	34	97%	91%	94.2%	Amended for 2002/03	

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Percentage of pupils in schools maintained by the Council achieving level 4 or above in Key Stage 2 Maths	BV 40	70%	68%	70%	73%	29=	75%	73%	66.2%	82%	85%
Percentage of pupils in schools maintained by the Council achieving level 4 or above in Key Stage 2 English	BV 41	71.4%	73.9%	73.9%	77%	33	78%	78%	73.6%	83%	85%
Number of enrolments on all adult education courses provided and secured by the local authority per 1,000 adult population	BV 42	None set	3.25	3.6	32	34	41	4	1.1	Deleted for 2002/03	
Percentage of adult education hours for which students attended	BV 158	72%	72%	84%	78%	4=	80%	75%	90%	Deleted for 2002/03	
Percentage of statements prepared within 18 weeks excluding those involving other agencies	BV 43a	80%	79%	72%	85%	31	94%	82%	94.3%	98%	98%
Percentage of statements prepared within 18 weeks including those involving other agencies	BV 43b	85%	65%	40%	60%	29	74%	85%	56%	60%	75%
Number of pupils permanently excluded during the year from all schools maintained by the Council per 1,000 pupils at all maintained schools	BV 44 (amended)	Amended Indicator for 2001/02						0.35	2.02	1.09	0.05
Number of pupils permanently excluded during the year from schools maintained by the authority per 1,000 pupils on rolls of schools maintained by the authority: (a) Primary	BV 44a	0.15	0.13	0.42	0.3	29	0.1	Amended for 2001/02 (see above BV 44)			
(b) Secondary	BV 44b	0.68	0.7	2.1	1.7	26=	1.4				
(c) Special schools	BV 44c	0.74	0.74	3.8	3.9	20	1.8				

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Percentage of half days missed due to unauthorised absence in secondary schools maintained by the authority	BV 45	0.60%	0.60%	0.80%	0.80%	19=	0.60%	0.50%	0.80%	0.20%	0.10%
Percentage of half days missed due to unauthorised absence in primary schools maintained by the authority	BV 46	0.24%	0.24%	0.30%	0.30%	17=	0.20%	0.22%	0.30%	0.50%	0.40%
Percentage of schools maintained by the authority subject to special measures as at the end of the autumn term.	BV 48	None set	5%	1.8%	1.20%	28	0.70%	5%	2.60%	1%	0%
Percentage of permanently excluded pupils attending alternative tuition of under 10 hours per week.	BV 159a (previously B1(i))	10%	10%	11%	64%	29	85%	5%	0%	Amended indicator for 2002/03	
Percentage of permanently excluded pupils attending alternative tuition of 10-24 hours	BV 159 (b)	Amended Indicator for 2001/02 (see original below)						100%	100%	Amended indicator for 2002/03	
Percentage of permanently excluded pupils attending between 10 and 25 hours a week of alternative tuition	BV 159/AC-B1(ii)	70%	70%	89.2%	29%	1	41%	Amended indicator for 2001/02 (see above)			
Percentage of permanently excluded pupils attending alternative tuition of 25 hours or more	BV 159 (c)	Amended Indicator for 2001/02 (see original below)						0%	0%	Amended indicator for 2002/03	
Percentage of permanently excluded pupils attending more than 25 hours a week of alternative tuition	BV 159/AC-B1(iii)	20%	20%	0%	7.10%	15=	8.70%	Amended indicator for 2001/02 (see above)			
The percentage of primary school classes with more than 30 pupils in years 3 to 6	BV 160 (previously B2ii)	26%	22%	24.8%	28%	11	22.7%	20%	18%	Deleted for 2002/03	

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Percentage of pupil sessions lost to all absence in secondary schools	Local	8%	8%		No national data available			7.50%	7.5%	7%	7%
Percentage pupil sessions lost to unauthorised absence in secondary schools	Local	0.50%	0.60%		No national data available			0.45%	0.45%	0.40%	0.35%
Notes Regarding Education Data											
*1 - target for 2001/02 was calculated using points per GCSE rather than the current calculation of points per pupil, hence the difference between the figures.											
New or Amended Education Indicators for 2002/03											
Percentage of 15 year old pupils in schools maintained by the Council achieving 5 GCSEs or equivalent at grades A*-G including English and Maths (BV 39 amended)											
The percentage of permanently excluded pupils attending alternative tuition of:											
a) 5 hours or less (BV 159a)											
b) 6-12 hours (BV 159b)											
c) 13-18 hours (BV 159c)											
d) 20 hours or more (BV 159d)											
Percentage of 14 year old pupils in schools maintained by the local education authority achieving level 5 or above in the Key Stage 3 test in:											
a) English (BV 181a)											
b) Maths (BV 181b)											
c) Science (BV 181c)											
Social Services											
Percentage of children looked after at 31 March with three or more placements during the year	BV 49	11%	15%	9.90%	13%	28	11%	15%	11.5%	14%	13%
Percentage of those young people leaving care aged 16 or over with at least 1 GCSE at Grade A* to G or GNVQ	BV 50	50%	50%	57.40%	44%	3	51%	55%	44%	75%	75%
Cost of services for children looked after by the Council by reference to the gross weekly expenditure per looked after child in foster care or in a children's home.	BV 51 (amended for 2002/03)	£ 311.00	£ 311.00	£ 563.00	£ 546.00	22	£ 470.00	£ 311.00	£ 487.00	£ 487.00	£ 487.00

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Cost of intensive social care for adults and older people by reference to the average gross weekly cost of providing care for adults and elderly people.	BV 52 (amended for 2002/03)	£ 325.00	£ 325.00	£ 421.00	£ 390.00	26	£ 352.00	£ 315.00	£ 420.00	£ 408.00	£ 350.00
Number of households receiving more than 10 contact hours and 6 or more visits during a survey week per 1,000 population aged 65 and over	BV 53	4	3.9	3.92	8	3	9	5	4.2	5	8
Other people aged 65 and over helped to live at home per 1,000 population aged 65 and over	BV 54	60	40	54.7	73	30	78	50	46	65	100
Clients receiving a review as a percentage of adult and older clients receiving a service	BV 55	None set	60%	32%	44%	21	54%	70%	35%	55%	60%
Percentage of items of equipment costing less than £1,000 delivered within 3 weeks of assessment	BV 56	None set	59.72%	60.60%	88%	34	95%	65%	98%	95.60%	95.60%
Users/carers who said they got help quickly	BV 57	None set	87%	86.60%	87%	21	91%	87%	87.3%	deleted	
Percentage of people receiving a statement of their needs and how they will be met	BV 58	Amended Indicator for 2001/02 (see original below)						85%	85%	90.90%	100%
Percentage of people receiving help from the authority who have been given a statement of what their needs are and how they will be met	BV 58 (old)	90%	73.70%	85%	84%	17	91%	Amended for 2001/02 (see new indicator above)			
The number of assessments per 1000 of population aged 65 or over	BV 59	Amended Indicator for 2001/02 (see original below)						126	75.9	Deleted for 2002/03	

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Number of assessments of service users aged 65 and over per head of population aged 65 and over	BV 59 (old)	None set	126	0.04	0.10	31=	0.13	Amended for 2001/02 (see new indicator above)			
Users/carers who said that matters relating to race, culture or religion were noted	BV 60	None set	45%	55.90%	36%	3	42%	45%	40%	60% - Deleted for 2002/03	75% - Deleted for 2002/03
Expenditure on children in need (and not 'looked after') as a proportion of expenditure on all childrens services	BV 61	31%	30%	22%	24%	21=	27%	30%	24%	24% - Deleted for 2002/03	24% - Deleted for 2002/03
The percentage of young people who were looked after on 1 April in their 17th year (aged 16), who were engaged in education, training or employment at the age of 19.	BV 161	New for 2001/02						50%	51.1%	55%	60%
Percentage of children on the register whose cases should have been reviewed that were reviewed	BV 162 (previously C5b-AC)	95.0%	95.0%	96.0%	88.0%	6	93.0%	96%	94.4%	98%	98%
The number of looked after children adopted during the year as a percentage of the number of children looked after at 31 March who had been looked after for 6 months at that date.	BV 163	New Indicator for 2001/2						6.3%	12.1%	7.10%	7.10%
New Social Services Indicators for 2002/03											
Users who said they were satisfied with the help they received from social services (BV 182)											
Users who said that if they asked for changes to services those changes were made (BV 190)											
Environment											
Total tonnage of household waste arisings:percentage recycled includes composted rate	BV 82a	2.77%	6.50%	7.50%	8.70%	20	10.80%	8.50%	8.10%	8.60%	22%

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Total tonnage of household waste arisings: percentage composted	BV 82b	4.70%	4.60%	4.20%	4.40%	19	6.30%	5.00%	5.30%	5.50%	6%
Total tonnage of household waste arisings: percentage used to recover heat, power and other energy sources	BV 82c	0%	0%	0%	1.10%	8=	Not available	0%	0%	0%	26%
Total tonnage of household waste arisings: percentage landfilled	BV 82d	92.50%	88.90%	88.36%	85%	24	80%	87%	87%	80%	47%
Kilograms of household waste collected per head	BV 84	536Kg	506Kg	501Kg	524Kg	8	503Kg	532Kg	532Kg	540Kg	560Kg
Cost per square kilometre of keeping relevant land, for which the local authority is responsible, clear of litter and refuse	BV 85	None set	£ 1,295.00	£ 1,295.00	£ 4,664.00	3	£ 3,858.00	£ 1,353.00	£ 1,353.00	Deleted for 2002/03	
Net cost of waste disposal per tonne of municipal waste received	BV 87	£ 28.29	£ 28.13	£ 27.24	£ 31.12	10	£ 33.75	£ 28.29	£ 25.02	£ 26.70	£ 33.45
Cost of highway maintenance per 100 kilometres travelled by a vehicle on principal roads	BV 93	£ 0.18	£ 0.23	£ 0.19	£ 0.38	5	£ 0.46	£ 0.26	£ 0.31	Deleted for 2002/03	
Cost per passenger journey of subsidised bus services	BV 94	None set	£ 0.95	£ 1.07	£ 1.18	17	£ 1.43	£ 1.05	£1.22	Deleted for 2002/03	
Average cost of a working streetlight	BV 95	Amended Indicator for 2001/02 (see original below)						£42.96	£43.28	Deleted for 2002/03	
Average cost of street lighting	BV 95 (old)	None set	£ 43.84	£ 43.42	£ 51.72	8	£ 58.44	Amended for 2001/02 (see above)			
Condition of principal roads (as measured by the percentage of the highway network with a defects score of 70 or higher)	BV 96 (amended for 2002/03)	None set	4.00%	3.30%	11.20%	2	6.40%	3%	2%	1.50%	1%

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Condition of non-principal roads (as measured by the percentage of the highway network with a defects score of 70 or higher). a) For non-principal classified roads and b) which is based on a proportion of the unclassified road network.	BV 97	None set	11.50%	11.50%	8.90%	17=	2.60%	10%	a) 11.1% b) 11.1%	a) 10.5% b) 10.5%	a) 3% b) 3%
Number of road accident casualties per 100,000 population broken down by nature of casualty and road user type:	BV 99	See each of categories below									
Pedestrians - killed/serious injury	BV 99	None set	14.08	14.08	14	21	9	13	12	11.6	9.5
Pedestrians - slight injury	BV 99	None set	44.64	44.64	41	26	33	44	29	28	26.8
Pedal cyclists - killed/serious injury	BV 99	None set	5.93	5.93	8	17	4	6	4	3.8	3.2
Pedal cyclists - slight injury	BV 99	None set	30.47	30.47	42	10	26	30	25	24	23
Two-wheeled motor vehicle users - killed/serious injury	BV 99	None set	14.08	14.08	17	10	13	13	12	11.5	9
Two-wheeled motor vehicle users - slight injury	BV 99	None set	25.19	25.19	35	8	25	25	25	23	22
Car users - killed/serious injury	BV 99	None set	31.67	31.67	53	7	35	31	27	25.4	21.2
Car users - slight injury	BV 99	None set	292.28	292.28	385	8	293	292	280	265	250
Other vehicle users - killed/serious injury	BV 99	None set	5	5	5	19=	3	5	3	3	2.7
Other vehicle users - slight injury	BV 99	None set	42.23	42.23	40	27	30	40	29	28	27
Number of days of temporary traffic controls or road closure on traffic sensitive roads caused by local authority road works per km of traffic sensitive road	BV 100 (amended for 2002/03)	1.45	0.44	0.61	1	14	0.4	0.43	0.46	0.45	0.4
Total number of passenger journeys made annually on local buses within the area	BV 102	None set	17,759,000	17,759,000	No national data available			18,114,000	16,475,000	17,760,000	19,607,000.00

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Total number of reported incidents of dangerous damage to roads and pavements repaired or made safe within 24 hours from the time that the authority first became aware of the damage, as a percentage of such incidents	BV 105	99.30%	98%	97%	91%	13	98%	99.00%	98%	Deleted for 2002/03	
Percentage of pedestrian crossings with facilities for disabled people	BV 165 (amended for 2002/03)	77%	77%	80%	82%	17	90%	82%	84%	85%	90%
The percentage of total length of footpaths and other rights of way which were easy to use by members of the public	BV 178	New Indicator for 2001/02						75%	64%(*1)	67%	70%
Gross expenditure per head of population on planning	BV 107	None set	£ 2.05	£ 1.77	£ 2.40	10	£ 1.50	£ 1.73	£ 2.18	£ 1.65	£ 1.53
Number of advertised departures from the Statutory Plan approved by the authority as a percentage of total permissions granted	BV 108	0%	1.20%	1.10%	3.95%	18	0%	0%	0%	Deleted for 2002/03	
Percentage of applications determined within 8 weeks	BV 109 (amended for 2002/03)	15%	22%	17%	19%	17	26%	30%	58%	63%	55%
Average time taken to determine all applications	BV 110	None set	79 days	15 wks	26 wks	3	20 wks	14.4wks	11.1wks	Deleted for 2002/03	
Score against a checklist of planning best practice	BV 112	None set	50%	50%	55%	15=	66%	62.50%	50%	Deleted for 2002/03	
Score against a checklist of enforcement best practice for environmental health/trading standards	BV 166	New Indicator for 2001/02						50%	50%	70%	100%

Notes Regarding Environment Data

*1- achievement for 2001/02 and future targets have been calculated using the recently introduced methodology from the Chartered Surveyors Society. Hence, the disparity when compared with 2001/02 target which was calculated using previous methodology.

New Environment Indicators for 2002/03

Roads not needing repair (BV 186)

Condition of footway (BV 187)

Cultural and Related Services

APPENDIX A

Table of Performance Indicator Achievements, Targets and Comparisons with other County Councils

Performance Indicator	Reference	PAST 2000/2001						PRESENT 2001/02		FUTURE 2002/2007		
		Target for 2000/01	Projected performance	Achievement	County Council Average	League Position (out of 34)	Best Performance Level	Target	Achievement <i>(figures shown in italics are estimates)</i>	Target 2002/03	Target 2006/07	
Number of pupils visiting museums and galleries in organised school groups	BV 113	None set	8750	8128	No national data available			9000	7393	Deleted for 2002/03		
Does the Council have a local cultural strategy?	BV 114 (amended for 2002/03)	None set	No	No	No national data available			Yes	No	Yes	Yes	
Cost per visit to public libraries	BV 115	£1.97	£1.70	£2.34	£2.51	16=	£2.88	£1.73	£2.19	£2.40	£2.83	
Spend per head of population on cultural and recreational facilities and activities	BV 116	£10.89	£10.97	£13.01	£15.41	6	£17.73	£11.24	£13.59	Deleted for 2002/03		
Number of physical visits per 1,000 population to public library premises	BV 117 (amended for 2001/02)	Amended Indicator for 2001/02 (see original below)							5.29	5.51	6.3	
Number of visits per head of population to public libraries (amended for 2001/02)	BV 117 (old)	4.97	5.29	5.29	5.7	22	6.4	5.4	Amended Indicator for 2001/02(see new indicator above)			
Number of museums operated or supported by the authority	BV 169a (previously I3a)	1	1	1	No national data available			1	1	Deleted for 2002/03		
Number of those museums that are registered under the Museums and Galleries Commission Registration Scheme	BV 169b (previously I3b)	1	1	1	No national data available			1	1	Deleted for 2002/03		
Number of visits/usages to museums per 1,000 population	BV 170a (previously I4a)	49	46	49	228	19	329	49.73	34.9	49.77	57.71	
Number of those visits that were in person per 1,000 population	BV 170b (previously I4b)	48	45	49	150	16=	236	48.15	34.64	48.2	55.87	
Community Safety												
Crimes detected - Domestic burglaries per 1,000 households	BV 126	11.5	9.4	10.2	11.4	14	8.8	11.2	12.9	13	12 (*1)	
Crimes detected - Robberies per 1000 population	BV 127	Amended Indicator for 2001/02 (see original below)							0.7	Amended for 2002/03		
Crimes detected -Violent crimes recorded per 1,000 population	BV 127 (old)	8.1	7.4	7.8	8.4	12=	7.2	7.9	Amended Indicator for 2001/02(see new indicator above)			
Crimes detected -Vehicle crimes per 1,000 population	BV 128	Amended Indicator for 2001/02 (see original below)							11.8	13.1	12.9 (*1)	

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Table of Performance Indicator Achievements, Targets and Comparisons with other County Councils

Performance Indicator	Reference	PAST 2000/2001						PRESENT 2001/02		FUTURE 2002/2007	
		Target for 2000/01	Projected performance	Achievement	County Council Average	League Position (out of 34)	Best Performance Level	Target	Achievement (figures shown in italics are estimates)	Target 2002/03	Target 2006/07
Crimes detected -Vehicle crimes recorded per 1,000 population (*2)	BV 128 (old)	13.5	11.4	11.5	12.5	13=	10	13.3	Amended Indicator for 2001/02(see new indicator above)		
Has the local authority established a corporate strategy to reduce crime and disorder in their area? Yes/no. If no, has the authority established a timetable for doing so?	BV 173	New Indicator for 2001/02							Yes	Deleted for 2002/03	
The number of racial incidents recorded by the authority per 100,000 population	BV 174 (previously AC - A2a)	None Set	0.56	5.35	47	11	2	0	8	0	0
The percentage of racial incidents that resulted in further action	BV 175 (new - previously AC- A2b)	None Set	100%	13.80%	83%	16	100%	100%	100%	100%	100%
The number of domestic violence refuge places per 10,000 population which are provided or supported by the authority	BV 176 (new - previously A3- AC)	None set	2.13	0.56	0.28	6	0.43	2.13	0.56	0.56	0.56
Notes Regarding Community Safety Data											
*1 - targets set by West Mercia Constabulary for 2004/05 *2 Relates to the whole of the Force area											
New and amended Community Safety Indicator for 2002/03											
Public reassurance and quality of life (BV 189)											
a) Violent offences committed by a stranger per 1,000 population (BV 127a).											
b) Violent offences committed in a public place per 1,000 population (BV 127b).											
c) Violent offences committed in connectionwith licensed premises per 1,000 population (BV 127c)											
d)Violent offences committed under the influence of an intoxicating substance per 1,000 population (BV 127d).											
Community Legal Service											
Is the authority part of a Community Legal Service Partnership? Yes/no	BV 177	New Indicator for 2001/02							Yes		
New Community Legal Services Indicator for 2002/03											

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Table of Performance Indicator Achievements, Targets and Comparisons with other County Councils

Performance Indicator	Reference	PAST 2000/2001					PRESENT 2001/02		FUTURE 2002/2007	
		Target for 2000/01	Projected performance	Achievement	County Council Average	League Position (out of 34)	Best Performance Level	Target	Achievement <i>(figures shown in italics are estimates)</i>	Target 2002/03
Percentage of authority expenditure on legal and advice services which is spent on services that have been awarded the Quality Mark and meet a priority legal need identified in the Community Legal Service Partnership strategic plan (BV 177).										